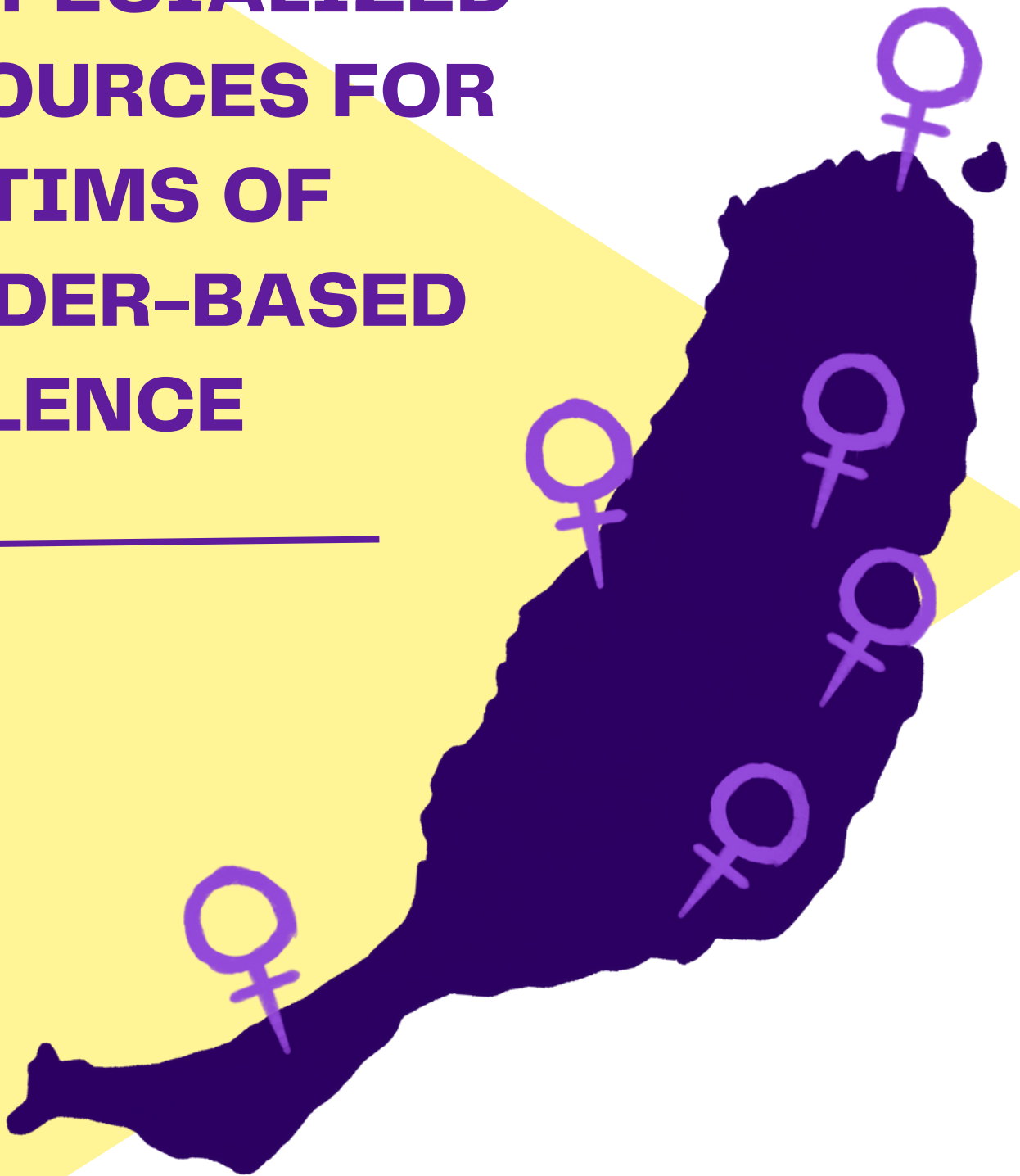


INSULAR GUIDE OF SPECIALIZED RESOURCES FOR VICTIMS OF GENDER-BASED VIOLENCE



SUPPORT, INFORMATION AND COUNSELING SERVICES

SPECIALIZED SERVICE OF ATTENTION TO WOMEN AND MINORS VICTIMS OF GENDER-BASED VIOLENCE (S.A.M.M). CABILDO OF FUERTEVENTURA

C/Doctor Fleming, 1. Puerto del Rosario.

Telephone.: 928 86 23 00 (Centralita) E-mail: sam@cabildofuer.es

Hours: 8:00-14:00, Monday to Friday (by appointment)

Attention in other municipalities:

- Psychological attention to women victims of gender-based violence in the Municipality of Pájara (8:00-14:00, Mondays) and in the Municipality of Tuineje (8:00-14:00, Tuesdays).
- Psychological and social attention to minors who are victims of gender-based violence in the Municipality of Pájara (8:00-14:00, Wednesdays) and in the Municipality of Tuineje (8:00-14:00, Thursdays).

**Services are available in evening hours if required.*

**Upon request, the S.A.M.M. professionals can travel to any municipality on the island.*

TEMPORARY SHELTER RESOURCES FOR VICTIMS OF GENDER-BASED VIOLENCE OF THE CABILDO OF FUERTEVENTURA

a) Immediate Emergency Shelter (in Spanish C.A.I.) 10 beds: its purpose is to offer assistance 24 hours a day, every day of the year, providing immediate shelter, through accommodation and food for a maximum period of fifteen (15) days, to women who so request it, for having been victims of gender-based violence or being at risk of suffering it, women who have activated the D.E.M.A. (explained later on) and who need to leave their usual home to protect their lives and those of their accompanying minors.

b) Temporary Shelter House (in Spanish C.A.) 10 beds: provides temporary accommodation and food, for a maximum period of 12 months, to women, their children and dependents, who so request it because they have been victims of gender-based violence or are at risk of suffering it and who need not to return to their habitual residence, as well as the development of support and intervention programs for their personal strengthening and social and professional reintegration.

c) Supervised Housing (in Spanish P.T.) 6 beds: this housing is intended as a temporary shelter, for a maximum period of twelve (12) months, through which accommodation is provided to women who are ready to leave a temporary shelter house or who have exhausted the maximum period of stay in the same, and their dependents.

These resources are framed within the Canary System of Prevention and Integral Intervention against gender-based violence established by means of the Cooperation Agreement between the Canary Institute of Equality and the Cabildo of Fuerteventura for the consolidation and maintenance of the social system of prevention and integral protection of survivors of gender-based violence.

**GENDER-BASED VIOLENCE PREVENTION PROGRAM: SEXUAL
INFORMATION POINT. CABILDO OF FUERTEVENTURA**

C/Doctor Fleming, 1. Puerto del Rosario
Telephone.: 928 86 23 00 (Centralita)
E-mail: pis@cabildofuer.es
Hours: 8:00-14:00, Monday to Friday (by appointment)

**MUNICIPAL UNIT OF ATTENTION TO WOMEN VICTIMS OF GENDER
VIOLENCE. PUERTO DEL ROSARIO CITY COUNCIL.**

C/ Primero de Mayo, 59. Puerto del Rosario
Telephones.: 928 85 19 46 / 928 85 19 76
E-mails: serviciosociales@puertodelrosario.org // c.naranjo@puertodelrosario.org
Hours: 8:00-13:00, Monday to Friday

**SUPPORT CENTER FOR WOMEN VICTIMS OF GENDER -BASED VIOLENCE
AND/OR DISCRIMINATION (FEDERACIÓN DE ASOCIACIONES DE MUJERES
ARENA Y LAURISILVA).**

C/ Fernández Castañeyra, 20. 35600 Puerto del Rosario
Telephones: 928 040 086 / 673 847 887
E-mail: mujeresftv@arenaylaurisilva.org
Hours: Monday to Thursday 9:00-14:00 and 16:00-19:00/ Friday: 9:00-14:00 (preferibly by
appointment)
(In-person, telephone or online assistance and in other municipalities).

**MAURITANIAN WOMEN'S SOCIOCULTURAL ASSOCIATION DIMBE
(PREVENTION OF FEMALE GENITAL MUTILATION: AWARENESS RAISING,
SUPPORT AND ACCOMPANIMENT FOR WOMEN AND GIRLS WHO ARE
VICTIMS OF FEMALE GENITAL MUTILATION OR AT RISK OF IT).**

C/ La Garepa, 8. Villaverde, La Oliva
Telephone.: 662 40 86 55
E-mail: dimbefuerteventura@gmail.com
Hours: 9:00-13:00 and 16:00-20:00, Monday to Friday

IMMEDIATE EMERGENCY SUPPORT SERVICES

TELEPHONE SERVICE FOR WOMEN VICTIMS OF GENDER-BASED VIOLENCE (SAMVV) OF 1-1-2

(24 hours a day all year round - free of charge)

EMERGENCY DEVICE FOR ASSAULTED WOMEN (DEMA): 1-1-2

(24 hours a day all year round – free of charge)

FREE TELEPHONE AND ONLINE SERVICE FOR INFORMATION AND LEGAL ADVICE ON GENDER-BASED VIOLENCE: 016

(24 hours all year round - free of charge)

- Attention by E-mail: 016-online@igualdad.gob.es
- Attention by online chat: violenciagenero.igualdad.gob.es
- Attention by WhatsApp: 600 000 016
 - Legal advice service: 8:00-22:00, Monday to Friday

STATE SECURITY FORCES AND CORPS

NATIONAL POLICE CORPS. POLICE STATION (UFAM)

C/ Herbania, 28. Puerto del Rosario

Telephone. UFAM Protección: 928 85 84 66

Telephone. UFAM Investigación: 928 85 59 21

E-mails: prosario.ufam.protección@policia.es / prosario.ufam.investigación@policia.es

CIVIL GUARD. GROUP AGAINST GENDER-BASED VIOLENCE

C/Indalecio Prieto, 4. Puerto del Rosario

Telephone.: 928 85 11 00 (ext. 1614041) // 619 11 90 56

E-mail: gc-cia-puertorosario-viogen@guardiacivil.org

CIVIL GUARD. PUERTO DEL ROSARIO POST

C/Indalecio Prieto, 4. Puerto del Rosario
Telephone: 928 85 11 00
E-mail: gc-pto-puertorosario@guardiacivil.org

CIVIL GUARD. CORRALEJO POST

C/Lanzarote, 13. Municipio de La Oliva
Telephone: 928 86 73 52
E-mail: gc-pto-corralejo@guardiacivil.org

CIVIL GUARD. MORRO JABLE POST

Avenida de Jandía, 5. Municipio de Pájara
Telephone: 928 54 11 07
E-mail: gc-pto-morrojable@guardiacivil.org

CIVIL GUARD. GRAN TARAJAL POST

Avenida de la Constitución, 2. Tuineje
Telephone.: 928 16 27 66
E-mail: gc-pto-grantarajal@guardiacivil.org

OTHER SERVICES

COURT OF FIRST INSTANCE AND INSTRUCTION NUMBER 1 OF PUERTO DEL ROSARIO

C/ Secundino Alonso, 20. Puerto del Rosario
Tfno.: 928 89 94 21
E-mail: mix1.ptorosario@justiciaencanarias.org
Hours: 9:00-14:00, Monday to Friday

BAR ASSOCIATION OF LAS PALMAS: OFFICE OF FUERTEVENTURA

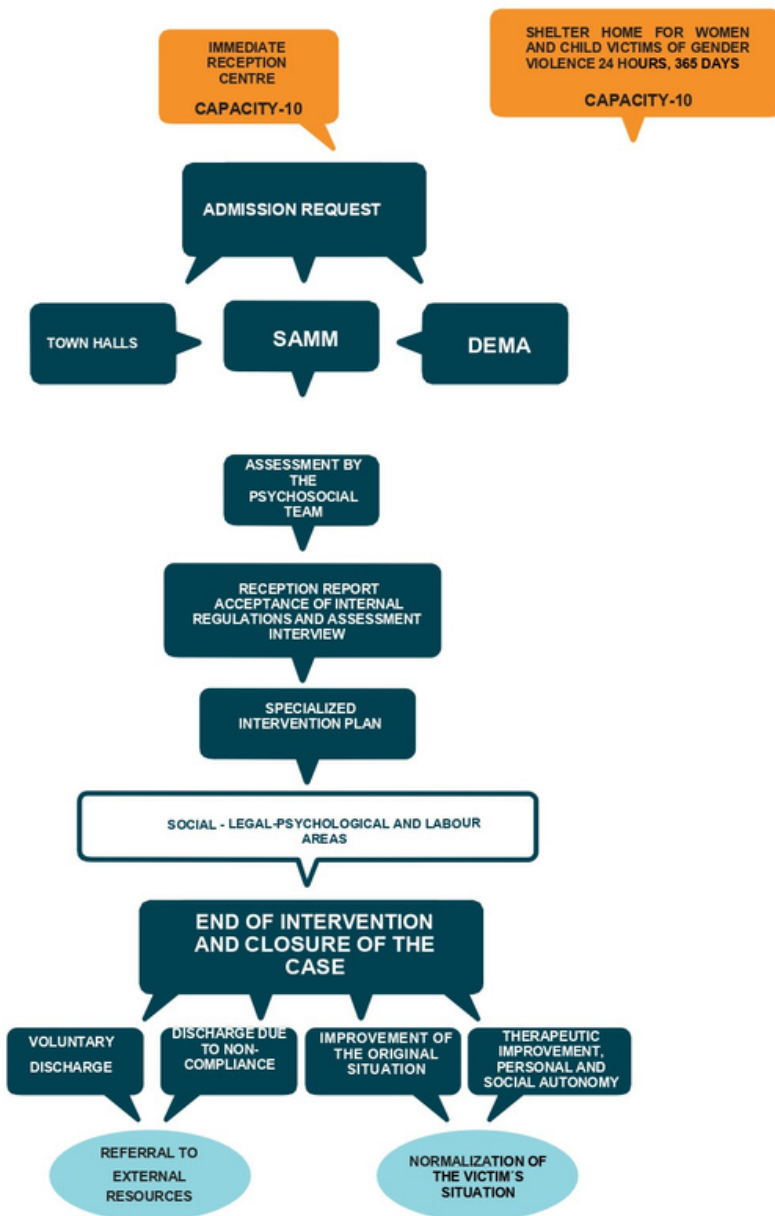
C/Secundino Alonso, 24, 2º B. Puerto del Rosario.
Telephone. 928 85 50 50
Hours: 8:00-12:00, Monday to Friday

To request an appointment, go to www.icalpa.es or <https://www.citapreviadirecta.com/icalpa>.

NETWORK OF RESOURCES FOR VICTIMS OF GENDER VIOLENCE. FUERTEVENTURA COUNCIL



NETWORK OF RESOURCES FOR VICTIMS OF GENDER VIOLENCE. FUERTEVENTURA COUNCIL



HELP SIGN



Place the palm of your hand in front of the camera with your thumb bent.



Close your fist and hide your thumb between your fingers.



SOCIAL ACTION, DIVERSITY, LGBTQ+, CITIZEN PARTICIPATION AND OPEN GOVERNMENT



THE GUIDE IS AVAILABLE IN THE FOLLOWING LANGUAGES

SPANISH



FRENCH



GERMAN



ITALIAN



ROMANIAN



ARABIC



COLLABORATION AGREEMENT BETWEEN THE CABILDO DE FUERTEVENTURA AND THE FEDERATION OF WOMEN'S ASSOCIATIONS ARENA Y LAURISILVA



PROGRAM: CENTRO DE APOYO INTEGRAL A MUJERES VÍCTIMAS DE VIOLENCIA Y/O DISCRIMINACIÓN POR RAZÓN DE GÉNERO

Contents: Consejería de Acción Social, Diversidad, LGTBIQ+, Participación Ciudadana, y Gobierno Abierto del Cabildo de Fuerteventura y Federación de Asociaciones de Mujeres Arena y Laurisilva

November 2023 edition